

Peppol Service Provider Community
Regular meeting
April 6th 2021



### Agenda

- 1. Agreement Framework update Jostein + SP reps
  - Security Rules in internal operations Erwin
- 2. Extra elements in the invoice. Should this be allowed or not (mandatory MLR)? Paul
- 3. Invitation to Australia & NZ SP meeting Simon
- 4. Q&A round



# Agreement Revision Task Force

- Status report for SPC meeting
- March 2, 2021
- Jostein Frømyr, Peppol Agreement Coordinator
- Trond Ausdal, SP representative in WS A
- Paul Simons, SP representative in WS B
- Simon Foster, SP representative in WS C

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### Presentation outline



Status in the different workstreams

WS A: Agreements

WS B: Operational Procedures

WS C: Internal Regulations



IR on Information Security



Timeline and way forward



### **Peppol**

#### SP representatives participating:

- Trond Ausdal
- Henrik Möller
- Hans Berg

- No changes to the draft PA and SP Agreements
- Have reviewed and resolved issues referred from other workstreams.
  - Agreements change management
  - Notification of security breaches

#### **Peppol Authority Agreement**

- Defining the legal terms and conditions under which the Parties shall contribute to ensure adequate governance over the evolution and use of the Peppol Interoperability Framework.
- Delegating the the authority to promote, facilitate and govern the adoption and use of the Peppol Interoperability Framework within its Jurisdiction
- Defining the PA Jurisdiction

Status update

#### **Service Provider Agreement**

- Defining the legal terms and conditions under which:
  - the SP shall provide the required Peppol Services
  - the PA shall ensure that the Peppol Services provided by the SP are provided in compliance with the Peppol Interoperability Framework
- Defining the Peppol Service Domains for which the SP is authorised to provide services

### WS B on Operational Procedures

Peppol

SP representatives participating:

- Paul Simons
- Trond Ausdal
- Anders Ødegård

- Status update April 1st, 2021
- ATO is working on Change Management, Issue Reporting and Non-compliance Mgmt.
- Accreditation and onboarding of Service Providers is updated, OO to update Reporting
- Additional meeting time allocated to secure progress

# PA Specific Requirements

 How PA can get approval of its PA Specific requirements.

# Change and Release Management

- How requests for changes to the Agreements, the IR and OP and the technical specifications are processed.
- How new releases are created and made available for use.

# Onboarding and Accreditation of SPs

 How an SP will be onboarded and accredited to offer Peppol Services to the market.

#### **Reporting of Statistics**

 How and when an SP must report data to OpenPeppol.

# Issue Reporting and Management

- · How an issues should be handeled.
- How an issue may be reported to and resolved by OpenPeppol.

#### Non-compliance Management

- How and to whom a case of noncompliance should be reported.
- How a case of non-compliance will be handled and concluded.

#### **Extended Use**

- How to obtain approval for a case of local use
- How to obtain approval for an Incubation

On track and ready
Expected this week
Delayed compared to
agreed schedule
At risk of being placed on
the Backlog

### WS C on Internal Regulations

Peppol

SP representatives participating:

- Simon Foster
- Ahti Allikas

- Draft IR available for most of the components of the MVP
- Comments by the team under review and discussion

#### On track and ready **Expected this week Delayed** compared to agreed schedule At risk of being placed on the Backlog

#### **PA Specific** Requirements

Status update

- What a PA can and cannot define in its PA Specific Requirements.
- What a PA must do to obtain approval of its PA Specific Requirements.

#### **Information Security**

• The minimum requirements that need to be respected by PAs and SPs

#### **Entity Identification**

- What a PA needs to do to ensure the correct identity of a SP.
- What a SP needs to do to ensure the correct identity of an End User.

#### **Extended Use**

- What a PA can do to adopt Peppol for use in its jurisdiction.
- What OpenPeppol needs to do to introduce (incubate) a new Peppol Service Domain.

#### SP Accreditation and testing

 What a SP needs to do to become accredited to offer Peppol Services.

#### **Data Usage and** Reporting

- What a SP needs to report to OpenPeppol.
- What OpenPeppol can and must do with the reported data.

#### **Change Management**

- · The rules applicable to change and release management for the Agreements, the IR and OP and the technical specifications.
- Who has authority over the respective component

#### Compliance

- The criteria on which compliance is measured
- Rules related to supervision and enforcement of compliance
- Rules related to escalation and dispute resolution

### WS C on Internal Regulations

## Peppo

SP representatives participating:

- Simon Foster
- Ahti Allikas

### Information Security

Why do we need provisions on Information Security?

#### Protect the Peppol Network

- Network is only as strong as weakest link; overall security has to be on the same level
- Safeguards the reputation and trust in Peppol
- Mitigate against disruption of network operations, loss/compromise of data / criminal activities

#### Protect End Users

- Confidence that invoices haven't been tampered with (maintain invoice integrity and authenticity)
- Confidence that commercial information remains secure (invoice is only accessed by authorised parties)

#### Protect Service Providers

- Improved security reduces risks to Service Providers
- Each Service Providers is vulnerable to security flaws of other Service Provider they connect with in the network

#### Governance Responsibility

- Lowers reputational and/or legal risks to OpenPeppol and Peppol Authorities (Supervisory Bodies)
- Increased confidence and trust in the governance of the Peppol Network



### **Peppol**

SP representatives participating:

- Simon Foster
- Ahti Allikas

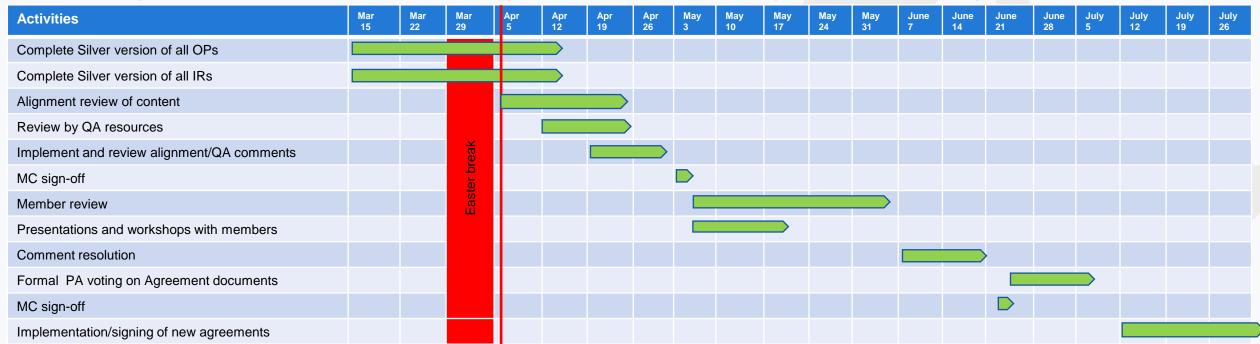
- Information Security
- After complaints from SPs about the diversity of PA Specific Requirements the PAC formed a workgroup.
- Goal is to harmonize these specific requirements across jurisdictions.
  - First item is Information Security.
- Draft principles made available to the WS from the PAC workgroup Information Security.
- Basic principles to be implemented in IR by the WS.
- Final set on Information Security from the PAC will be dealt with in a later stage.
- Participation of SP's is to be expected in that procedure.
- There will be sufficient lead time to ensure extensive participation of SP's before implementing any new requirements throughout the Peppol Network.



### Timeline and the way forward

#### The immediate next steps (week by week)

- Final draft deliverables from all workstreams expected to be available by April 12 as input to the alignment and QA process.
- 3 weeks for alignment and QA.
- Member Review following a decision at the MC meeting on May 4.
- In parallell to the member review, presentations/workshops on selected topics





### Extra elements in the invoice

Discussion can be followed in recording



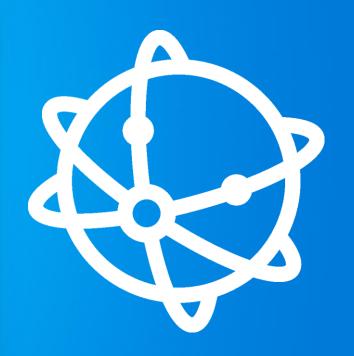
### **Invitation to Australia & NZ SP meeting**

 Australia + NZ Service Provider Community Zoom Call; hosted by Australian Business Software Industry Association (ABSIA)

Wed, 28 April 2021 @ 8am CET / 2pm Singapore / 4pm Sydney / 6pm Auckland

https://www.absia.asn.au/community/event -rsvp/?event\_id=54





### **THANK YOU!**

MORE INFORMATION

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