OpenPeppol SP Community
Invoice Response Message
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storecove

Industry Practice Statements

- Working Group was formed by Australia & NZ Peppol Authorities, chaired by Australian Business Software Industry Association (ABSIA)
- Objective was to provide practical explanations of optional UBL elements and which will be commonly used. Not an extension or new customisation ID, but guidance to assist with interoperability.
- Working groups included representatives of Corners 1-4, Small and Large Business, Regulators and Consulting Firms
- Two documents were produced (from separate WGs)
  - Invoice Content
  - Communicating Invoice Status
- Available at https://github.com/A-NZ-PEPPOL/A-NZ-Industry-Practice-Statements

Communicating Invoice Status

- Out of scope:
  - Transport Acknowledgement – AS4 message
  - Validation of UBL – Schematron + MLR take care of this
- In scope:
  - Communicating a business decision by Corner 4 on the invoice, whether automated or manual. Eg Rejecting an invoice that is missing a PO Number.
- Important:
  - There are a variety of Peppol Service Provider business models and many go beyond corner 2 and 3 activities. In this case the SP is acting on behalf of corner 1 or 4, and beyond the scope of many OpenPeppol specifications (but not Invoice Response)
  - Invoice Status can be communicated out-of-band. That is - not communicated over Peppol, and usually email. We decided not to make recommendations for this process as it may embed an email based process rather than encourage use of the Invoice Response message
  - The Industry Practice Statement must be read in conjunction with the Invoice Response BIS 3.0

Mandatory Invoice Response

It is best practice that all access point providers (i.e. corner 2 and corner 3) should build and support the capability of sending/receiving Peppol Invoice Response messages.

It is highly recommended that end user businesses (C1 and C4) support the communication of invoice status.

- This is a capability mandate for C2 and C3
- Not all endpoints will support Invoice Response (eg Shopping Carts providing invoice after purchase)

Best Practice Principles

1. Initial Invoice Response message should be sent within 1 hour of receipt of invoice (ie AB – Acknowledgement at a minimum)

2. During C4 processing a change in invoice status should be communicated with 1 hour or ASAP

NB Peppol BIS requires a 3 working day response.

3. The minimal set of responses in Peppol BIS should be expected to be understood by all
   AB – Acknowledgement, RE – Rejection, AP – Acccepted

4. Out-of-band communications are a reality, but should be structured so they can be easily transitioned to Peppol

5. C4 should provide clear and meaningful reasons to assist C1 to take action. Examples are provided to AU/NZ use cases

6. A simple remittance advice can be provided by Invoice Response Status Code PD (Paid), and should be used in conjunction with existing remittance advice processes (which are broadly implemented)

NB UBL has a Remittance Advice message which is not currently part of the Peppol message set

Contact Details

Simon Foster
GM Asia Pacific

📱 **+61 410 984577**

✉ **sfoster@storecove.com**